

# WebXpress solution for a Leading Fleet Company

## WebXpress client

A premium fleet company in the supply chain industry

## Business needs

An ERP Solution for Fleet Management

## Solution

WebXpress Fleet Management System

## Results

- Improved cash flow & billing cycle
- Better vehicle maintenance
- Real-time visibility of operations
- Fuel Management

## Background

In the day to day operations of any transport business, proper maintenance of one's fleet is very crucial and cannot be overlooked, as fleet maintenance also impacts a company's productivity.

With timely maintenance of fleet, operations get smoother and hassle-free.

With the expansion & growth of transportation industry, many technology advancements have emerged which support fleet management. An ERP solution that manages all activities from trip sheet, driver settlement, fuel tracking, turnaround time, tracking & billing is very essential to adopt in today's competitive business.

## Challenges

The organization faced issues while gathering GPS data through its vendors. An integration was required to receive apt data to get real-time visibility of its fleet.

Another concern for the organization was to identify fuel theft. Due to cash in hand with drivers, there was an increase in cash manipulations of fuel costs which needed to stop.

Servicing of fleet was delayed or missed many times due to lack of updates or alerts. A solution that would manage the servicing details of their fleet was required to get timely updates on maintenance related activities.

Generating customer invoices to receive cash on time needed to be done in a more organized manner and without any delays.

Along with this, a hierarchy for approving maintenance and servicing related activities was needed to avoid errors or cash frauds.



## How WebXpress Helped Set Things Right

For improved fleet operations, WebXpress Fleet Management System offered the following beneficial features to the organization:

- **API Integration:** WebXpress FMS offered API Integration that helped in integrating with GPS vendors of the organization. Through this, WebXpress FMS pulled GPS data from the vendor's portal and provided it to the organization. This helped in giving them real-time visibility of their fleet.
- **Customer Invoicing:** With the help of customer invoicing, a scheduler in the system was set through which bills were generated to the customers daily.
- **Auto mails:** Auto mails were also sent to the respective customers. This improved the billing cycle and cash flow in the organization.
- **Refer Maintenance:** With refer maintenance, capturing fuel consumed by refers became easier. WebXpress FMS captured hours travelled & refers attached to vehicles for better visibility. Refer maintenance reports for maintaining quality of refers were also generated.
- **Job Order Approval:** To avoid fraud in money spent for maintenance, Job Order Approval was deployed in FMS that set a approval hierarchy and based on this, the concerned authority would take a call for any fleet related maintenance issues.
- **Fuel Card Integration:** Fleet tie-up with various gas stations became easier. Fuel cards were used instead of cash. This helped in keeping a track of fuel consumed and to avoid any miscalculations of cash transactions.
- **Express POD:** To get real-time and accurate updates about deliveries done, WebXpress deployed a mobile application-Express POD for the organization.

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## About WebXpress

WebXpress is transforming the Logistics and E-commerce world since 2004 by constantly providing breakthrough software solutions. It combines Cloud, Mobile and Analytics to offer Real Time Intelligence to over 80 companies and 10,000 plus users every day. With deployments in SE Asia, Middle East and Africa, WebXpress is emerging a truly global force in logistics technology solutions.

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