

WebXpress Transportation Management Software for a Leading Surface Transporter

WebXpress client

Renowned and a leading transporter in Western India

Business needs

An ERP system to manage the complete cycle of transportation

Solution

- Transportation Management System
- TrackDroid, an Android application

Results

- Pilferage of a huge amount was identified & caught
- Digitized copy of documents and paperless transactions
- Real-time visibility in tracking

Background

The transportation sector of India plays a crucial role in the growth of the Indian economy. The industry is rapidly evolving with expeditious developments in infrastructure and technological advancements.

There have been tremendous improvements and growth seen in the recent times where development of modern technologies is underway for the transportation industry to manage their business better.

With these developments, the leading industry players are moving a step ahead by adopting many digital advancements to manage operations, that would lead in reduction of unnecessary costs and improved operations.

Challenges

The major challenge faced by the LSP was failure to identify and prevent the pilferage and theft that was occurring internally.

Also, the manual process of generating everything from lorry receipt to money receipt was a tedious task as it took a lot of time because generation of every document was handwritten. This also led to an added cost of printing and stationery.

The LSP found it difficult to manage multiple consignments and get real-time visibility of those consignments.

Also, the customers of the LSP faced difficulties in tracking consignments on their own.

Managing the fund flow and cash control also was a major concern.



How WebXpress Helped Set Things Right

To help resolve all issues right from pilferage and thefts to getting real-time visibility, the implementation of WebXpress Transportation Management System proved beneficial through the following features:

- **DCR Series Control:** WebXpress TMS allowed the LSP to manage all documents that gave accountability of all transactions and accurate records to help identify the revenue leakages that were taking place. This was also made easier with the help of auto-billing feature.
- **Real-time updates:** With real-time updates, all details of consignments were delivered instantly via email, or SMS that assists in tracking a consignments.
- **POD Integration:** This feature helped in better management of customer documents and transactions, to avoid errors and miscommunication with customers.
- **CBS Report:** This report helps in generating all the cash and bank transactions of the company daily.
- **Cheque & Invoice Sales Register:** It keeps a complete track of all the financial transactions and eliminates the need to maintain and manually create multiple registers.
- **TrackDroid Mobile Application:** With this android based application, the customers of the LSP can easily access contact details of different branches and can track their consignments on their own from any location and any point of time.

About WebXpress

WebXpress is transforming the Logistics and E-commerce world since 2004 by constantly providing breakthrough software solutions. It combines Cloud, Mobile and Analytics to offer Real Time Intelligence to over 80 companies and 10,000 plus users every day. With deployments in SE Asia, Middle East and Africa, WebXpress is emerging a truly global force in logistics technology solutions.

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