WebXpress Warehouse Management System for a leading Warehousing company

Company

India's premier Warehousing Company

Challenges

- Lengthy paper based processes
- Inaccurate and delayed information
- Inventory visibility and control
- Contracts and Bill management

Solution

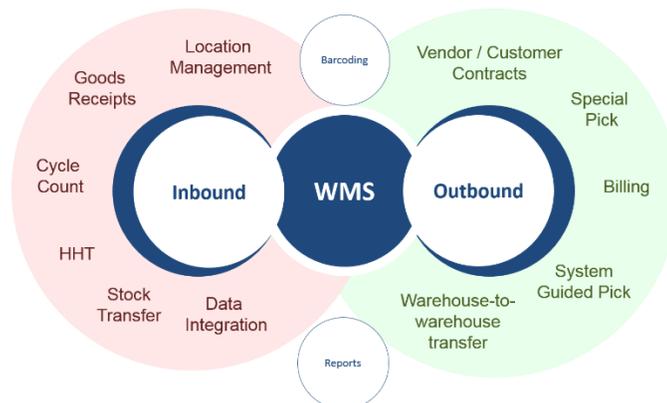- WebXpress Warehouse Management System

Results

- Proved to be cost efficient and quicker
- Real-time visibility across operations
- Ease through various tech Integrations

Background

Generally, every warehousing company needs to manage and control daily operations of receiving inbound items from suppliers, storing the items, receiving orders from customers, retrieving the requested items and assembling the orders for outbound shipment, and shipping the completed orders to customers.

Also there are exceptional cases like customer or vendor return, cross docking and scrap management.

To manage all these operations, it is imperative for customer to adopt an ERP with the capabilities to effectively manage real-time warehouse operations in a technologically advanced way.

Business needs

The conventional paper based process of managing warehouse operations was crippling the customer from achieving accurate and timely view of all operations.

When company needs to manage multiple warehouses across geographies, it becomes herculean task to maintain inventory records, warehouse stocks, and in transit goods on real-time basis.

Challenges

- Inaccurate and delayed access to information when entered days or weeks later
- In case of multiple customer warehouse, it was difficult to stock and maintain goods with different logics such as FIFO, FEFO, LIFO
- Difficulty in locating items when moved within the warehouse
- Labors had to rely on instinct for put away or pick up of goods
- No check on Cycle Counts and Stock Transfer
- No clarity on damaged, excess, shortage while receiving goods
- Absence of scan based operations, resulting in longer time while updates

There was a need for web-based system to manage the movement and storage of materials within a warehouse and process the associated transactions, including shipping, receiving, put-away and picking and gain real-time insight of all business operations in one window.

The customer partnered with WebXpress for implementing *Warehouse Management System* in the quest to improve coordination and control operations.

WebXpress Solution

WebXpress devised the *WebXpress Warehouse Management System* to meet the exact needs of customer. Its benefits included:
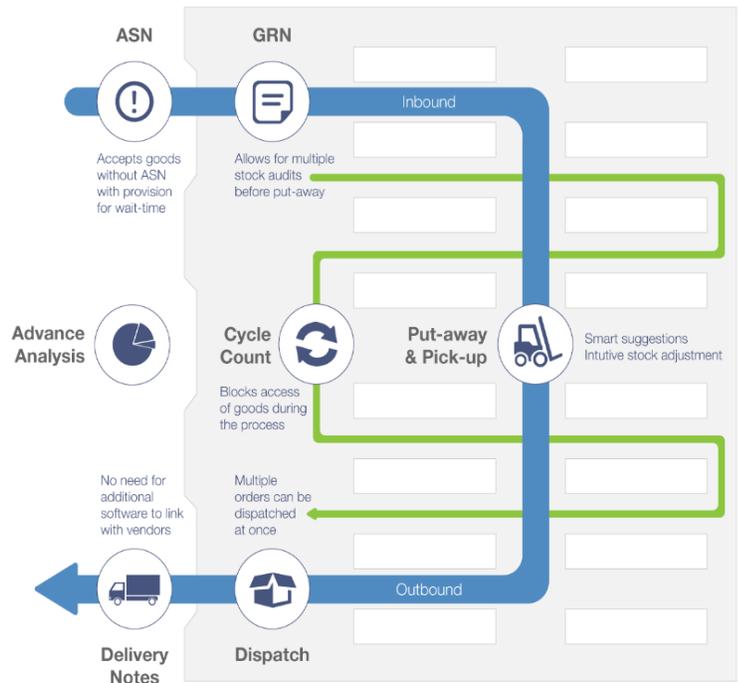
- **Ability to deal with "many to many" complexities.** Inventories for multiple customers at multiple warehouse facilities at multiple locations with multiple users can be handled.

- **Increased visibility for inventory.** The customer gets end-to-end visibility of the inventory and real-time data, allowing customer to control and manage order flow, inventory and customer fulfilment.

- **Billing Contract management.** The multiple contracts with multiple suppliers are captured in system which gets invoked automatically at the time of booking. Charges are calculated based on amount of material stored or based on exclusive space allocated.

- **Technology Integration.** Practically any portable device can be integrated. There is no need to manually enter a single record; simply barcode the locations and stock, thereby increasing data accuracy.

- **Alerts.** Delivery notification from the supplier for the reception documents to be prepared by operators (open Purchase Order or ASN or Inbound Delivery)

- **Integration and EDI capability.** System can handle EDI and integrate with multiple service providers, ERP systems, mobile devices, ecommerce sites and more.

- **Dashboards and Reports.** The inventory dashboards were integrated with an in-house portal. With this integration, the inward and outward flow of inventory is displayed in the form of dashboards for better visibility.

Benefits

The WebXpress Warehouse Management system provided the bird's eye view to the customer and made the whole cycle of inbound and outbound operations more transparent and quicker.

The system has significantly reduced the level of errors and imparted more control by capturing every single detail in the system.

The detailed reports and dashboards helps not only top management but also supervisors and managers to track and resolve inefficiencies at ground level.

ASN — Accepts goods without ASN with provision for wait-time

GRN — Allows for multiple stock audits before put-away

Inbound

Advance Analysis

Cycle Count — Blocks access of goods during the process

Put-away & Pick-up — Smart suggestions Intutive stock adjustment

No need for additional software to link with vendors

Multiple orders can be dispatched at once

Outbound

Delivery Notes

Dispatch

About WebXpress

WebXpress is transforming the E-commerce and Logistics world since 2004 by constantly providing breakthrough software solutions. It combines Cloud, Mobile and Analytics to offer Real Time Intelligence to over 70 companies and 10,000 plus users every day. With deployments in SE Asia, Middle East and Africa, WebXpress is emerging a truly global force in logistics technology solutions.

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